



Introduction

Mission Australia has a commitment to being a child and youth safe organisation. We understand that during the course of the *Youth Survey*, young people may write down some important details about concerns or issues in their lives. As we have access to this information, we feel we have a responsibility to identify and respond to anything that may suggest a young person's safety or wellbeing is at risk. We have a duty of care to the young people participating in the *Youth Survey* to ensure they receive the support they need.

How do we identify whether a young person's safety or wellbeing is at risk?

1. Screen responses	2. Determine risk	3. Identify support	4. Share information
<p>→ All text responses are looked at to identify any words or phrases which may suggest a young person's safety or wellbeing is at risk</p>	<p>→ All responses flagged through the screening process are reviewed to determine if the young person's safety and wellbeing is at risk of harm.</p>	<p>→ For the young people we determine as being at risk of harm, we identify who is best placed to provide appropriate support</p>	<p>→ We then share limited details* of the young person and a description of the risk of harm to either their school, Mission Australia service or Child Protection Agency.</p>
			<p>* These details include age/date of birth, gender and postcode</p>

What does this mean for young people's confidentiality?

Mission Australia **only** collects limited personal details and we **never** attempt to identify young people taking part in the *Youth Survey*. We **only** share information needed to protect the safety and wellbeing of the young person and/or other people. We **only** share information with those we think are 'best placed' to provide support. In most cases, this means:

- Where a young person has been identified as potentially unsafe and has completed the Survey at an **identifiable school**, we will contact the **school Principal**.
- Where a young person has been identified as potentially unsafe and has completed the Survey at a **Mission Australia Service**, we will contact the **Area/Program Manager**.
- Where a young person has been identified as potentially unsafe and is **not connected** to an identifiable school or a Mission Australia Service, we will contact the relevant **child protection authority**.

In every case, we will consider whether we should make a report to the child protection authority and, in extraordinary circumstances where we have serious concerns for the safety of the young person and/or other people, we will also contact the police.

Further information and support

If you would like more information about this process, please contact us at youthsurvey@missionaustralia.com.au.

If any part of this process has raised any issues or concerns, and you would like to talk to someone, you can contact:

Kids Helpline
1800 55 1800
kidshelp.com.au

eheadspace
1800 650 890
eheadspace.org.au

Lifeline
13 11 14
lifeline.org.au/get-help

Qlife
1800 184 527
qlife.org.au

Butterfly Foundation
1800 334 673
butterfly.org.au

13YARN
13 92 76
13yarn.org.au